Elizabeth Brooking 3045 Jackson Street SAN FRANCISCO CA 94115

Jun 19th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Isn't time we offer consumers MORE CHOICE? I was lied to for years by Comcast representatives about exactly how much bandwidth I really needed to effectively use the internet. And, I was forced to keep their TRIPLE PLAY deal at an exorbitant price because dropping a phone service I never used would cost me even more.

After being fed up with the price hikes and the poor customer service, I finally found Sonic.net.

To my total amazement, the service worked at far less than the bandwidth I'd been paying for for YEARS. AND, IT WAS ONLY 1/3 the price! I was told the truth - not some poor telemarketer's BS to get his paycheck and meet quota. And the installation and service are fantastic.

People shouldn't have to live without internet because they can't afford the ridiculous prices. Access to the internet is imperative to those looking for jobs, for people seeking medical care, for people ordering groceries because they can't leave their homes due to illness, for knowledge and civic engagement, as well as entertainment. It is an integral part of life - yet for some reason, we are all held hostage by the big players whose only concern is profit.

Stop the monopoly games! Support broadband competition. This is essential to thriving communities - and thriving business.

Thank you.

Elizabeth Brooking